

# BILL REID

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## IT DIRECTOR

Multi-talented leader leveraging technical expertise, extensive hands-on experience and strong people skills to achieve organizational goals. Equally at home directing technical teams, leading interdepartmental task forces and serving as a one man shop. Entrepreneurial background with strong business skills and an established track record of on-budget delivery of expectations.

- Strategic planning and budgeting
- Skilled developer on multiple platforms
- Hardware virtualization expertise
- HIPAA, HITECH
- Project management and oversight
- Network/WAN design and optimization
- Database and BI development
- Award-winning web & graphic designer

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## PROFESSIONAL EXPERIENCE

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### DIRECTOR OF INFORMATION TECHNOLOGY, 2009 – Present

Methodist Senior Services – Tupelo, MS

Develop, execute, and manage a comprehensive information technology plan designed to support the company mission of comprehensive patient care within budgetary constraints. Lead inter-company, interdisciplinary teams to determine technological requirements and ongoing systems development. Manage upgrades and new installations, maintain hardware and network resources. Direct consulting resources and determine appropriate points of outsourcing objectives. Ensure compliance with HIPAA and HITECH regulatory standards. Develop and maintain business continuity plans for a 24/7/365, 16 location, 2000 patient, 800 employee non-profit foundation.

#### *Selected Contributions:*

- Managed a 2x expansion of clinical systems into a Citrix based environment on a variety of hardware at only a 10% expansion of operating budget utilizing virtualized hardware.
- Developed a comprehensive business continuity plan utilizing virtualized hardware reducing potential downtime of total facility failure from three days to thirty minutes.
- Development of a corporate Intranet presence providing a variety of multimedia training resources, improved board communications and material costs savings.

### DIRECTOR OF CLIENT PROJECTS, 2006 – 2009

Reid Rejebian, LLC – Tupelo, MS

Design and development of client marketing projects, including public websites and intranets, television, magazine, newspaper and movie advertisements, collateral materials and special events. Customer facing role focused on image development and brand identity. Internal development and support of IT systems.

#### *Selected Contributions:*

- Negotiation and management of a million dollar media schedule, delivering consistent savings of 8-10% each season.
- Campaigns managed led to the creation of one National Heritage Area and the designation of a Distinctive Destination by the National Trust for Historic Preservation.
- Client projects recognized by the Southern Public Relations Federation and the Davey Awards.

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*Professional Experience Continued***INFORMATION SYSTEMS MANAGER, 1994 – 2006**

Journal Publishing Company, Inc. – Tupelo, MS

Senior management of IT operations, applications development and Internet Development divisions. Primary development lead, delivering enterprise applications on Unix, Linux, Macintosh and Windows platforms. Primary systems/database administrator, managing MS Exchange, ISA Server, MS SQL Server, Oracle and IIS. Design and programming for locally hosted Internet and Intranet sites for internal and external clients. Data Warehouse design and architecture using Cognos BI Suite.

***Selected Contributions:***

- Project management for more than 20 in-house development efforts and 7 large scale third party software/hardware implementations.
- Management of Internet advertising sales and design for three years and responsible for transitioning their functions into the general corporate structure.
- Recognition by the Mississippi Business Journal for djournal.com, the state's first comprehensive newspaper website.

**PC & TELECOMMUNICATIONS SPECIALIST, 1993 – 1994**

Porter-Cable Corporation – Jackson, TN

Management of PC servers, workstations and desktop machines and telecom functions. Co-direction of support and operations staff. Oracle database development and shell scripting on Solaris platform. Secondary support of AS/400 applications and servers.

***Selected Contributions:***

- Development of a large scale shop floor blueprint delivery system that supported all manufacturing departments on the Solaris platform.
- Volunteered time with the Jackson State Community College to assist delivery of the area's first public Internet service

**PC SPECIALIST, 1990 – 1993**

Stratford Company – New Albany, MS

PC support and guidance. Secondary support of AS/400 and 3270 systems. Networking design and troubleshooting. Software development in Dbase and Clipper

**JUNIOR PROGRAMMER/INTERN, 1988 – 1990**

Denton, Inc. – New Albany, MS

Development of reports and database utilities on the AS/400 and Sys/38 platforms.

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**EDUCATION & CREDENTIALS**

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**Bachelor of Science Degree, Computer Science, 1990 • Freed-Hardeman University – Henderson, TN**